

**ASCCA**Australian  
Seniors  
Computer Clubs  
Association***National Peak Body Empowering Australian Seniors Through Technology***

NEWSLETTER December 2021

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**Season's Greetings!**



Welcome to the last edition of ASCCA eNews 2021! What a year it's been and what a fantastic note to end on with our second fully online ASCCA Conference a great success!

We have a bumper edition of the eNews for you this month, so grab a cuppa and festive bickie and enjoy!

The Australian Seniors Computer Clubs Association President, Board of Directors, Staff, Project Officers and Volunteers extend to all every good wish for a very happy Christmas and festive season and a brighter 2022. Thankyou for your continued support throughout 2021.



We look forward to remaining connected, as always, into the New Year.

**Jennifer Willcox**

*President*

**Australian Seniors Computer Clubs Association**

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**Welcome to our Newest Member**

A very warm welcome is extended to our newest member:

### U3A Gold Coast

We sincerely trust you and your members will gain much from being an ASCCA affiliated Club.



## ASCCA Annual Conference Wrap up

### 23rd Annual ASCCA Conference Wrap up



Conference Conveyors Extraordinaire, Alex Zahrov-Reutt and Sam Isaacs welcomed everyone to ASCCA's 23rd Annual Technology Conference, which was held online via Zoom on Wednesday 10 November, 2021, from 9am to 4.35pm AEST, with promises of a jam-packed day - and they weren't wrong.

After ASCCA's President, Jennifer Willcox, opening statement –

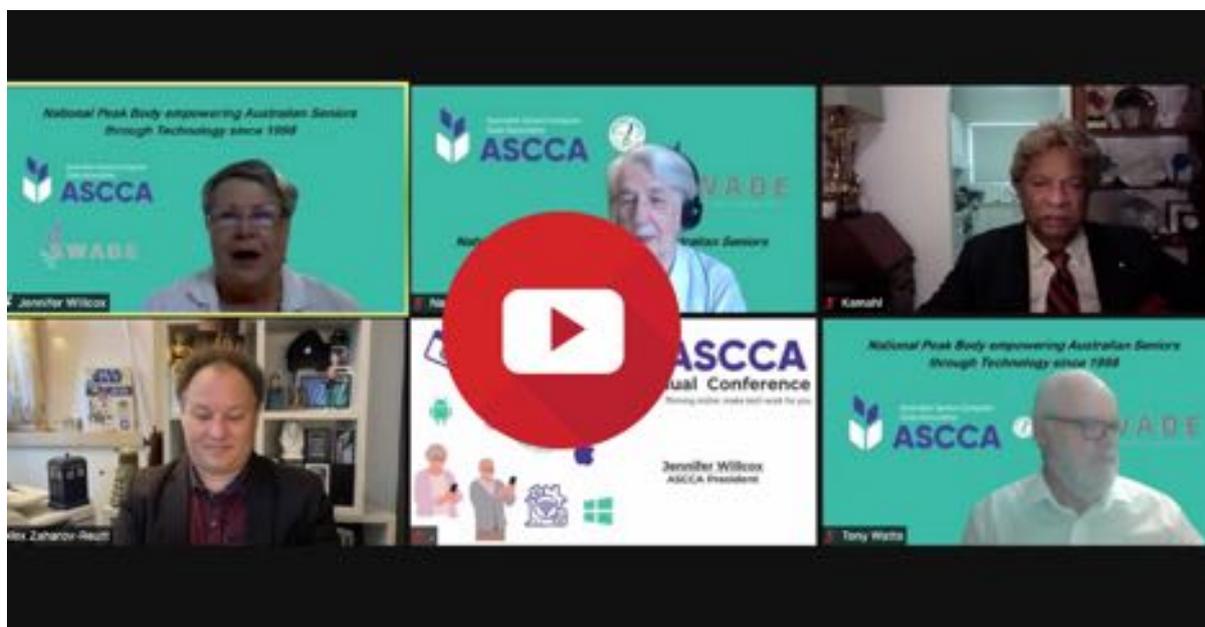
*This past year for ASCCA has been like no other, I'll tell you more about that later, but for now we are looking forward with only positive thoughts, the worst of it being behind us all. This Conference and the manner in which the ASCCA team has pulled together demonstrates to me that we will be even more successful in this digital space as we continue to strive to support our affiliated Clubs, their members, and in fact seniors everywhere – in technology.*

She then introduced Sandra Harben – a Noongar from the South West of WA, who delivered the Welcome to Country.

Thereafter followed the most interesting array of guest and keynote speakers— including the one and only Kamahl who was the Opening Keynote Speaker, with whom Alex exchanged an enjoyable session.

ASCCA's Emeritus President, Nan Bosler had the honour of closing the Conference declaring it had been another great success.

Click on the link to re-live the days' activities on our YouTube channel ...



**Alex Zaharov-Reutt**  
*Conference Convenor*

## ASCCA Competition Update

Thanks must go to all of the entrants and participants of the 2021 ASCCA Photo, Creative Writing and Newsletter Competitions. If you missed the results from the Conference last month, you can check them all out [here](#).



We have also added an eBook full of all the Creative Writing Submissions - which you can download from [here](#), that should make some great holiday reading for those of you who have some downtime! Don't forget to take your tablet or eReader with you so that you can enjoy!

With that in mind, we wanted to let you all know that the Newsletter competition

won't run in 2022. Instead members can submit their Journal (also known as a blog or if you're using a video diary, a vlog). It can be made anytime on Apple, Microsoft or LibreOffice software, and can be submitted in any of those formats or as a .pdf or ePub file. It should be a story with a beginning, middle and end. It can be any number of pages long and can include video clips, music, newspaper cuttings, spoken word, photo gallery, charts, and/or be research of an event.

Ideas:- a hobby and show the stages of production, a family tree, a garden project, a building or renovation, event planning and most importantly for any topic don't leave out the fruition.

Maximum size will be 10Mb. Advance warning here to give you time to plan your journal. Dates for entries will be the same as those given for Newsletters in 2021.

**Susan Jensen**

Competition Convenor

## Zoom vs Teams

Both Zoom and Microsoft Teams provide free access for video conferencing, but with restrictions. You will need to create a Microsoft account for Teams, if you don't already have one. You can then choose to use a browser or install Teams as a desktop app for free.



Comparing paid versions, the package Microsoft 365 includes Teams along with many other collaborative and productivity apps. Zoom is basically a stand-alone app, apart from its integration with Google calendar and the cloud storage for its recordings. It has a reputation for ease of use. Both companies offer a range of plans, varying in price.

For club purposes, both Zoom and Teams offer one-on-one video meetings, group video conferencing, real-time chat (text), content sharing, recording and transcription. To see a chart comparing their specs, [click here, scroll down.](#)

The purchase of Microsoft 365 may offer significant savings for your club. One of ASCCA's clubs subscribes to the 'Family plan' for their tutors. This enables 6 tutors, each with up to 5 devices, to access not only Teams but Excel, PowerPoint, Word, Forms, Outlook, OneDrive and more, [click here](#). The smooth integration between these productivity apps, their security, templates, copyright-free photos, and the opportunity to work collaboratively on documents would have many advantages for clubs in their administration. Also, each tutor gains 1TB of cloud storage to store most file types, not just recordings. This has ransomware detection and recovery. The per annum cost of the Microsoft 365 Family plan is \$129, compared with \$209 for Zoom.

Breakout rooms added by Jean somewhere in para 3.

As a not-for-profit organization, your club may already be a ConnectingUp member, qualifying you for discounted Microsoft 365 and Zoom software. [Click here](#) for more information on ConnectingUp.

Both Teams and Zoom are available for Windows, macOS, Linux, iOS, and Android operating systems.

**Jean Martin**

ASCCA Trainer

## Connecting Up Conference 2022



ASCCA is a financial member of Our Community and their website offers a myriad of information for Boards and NFPs generally.

Communities in Control is the best, and most affordable, staff development program available. Spend two days immersing yourself in the big ideas that will shape the community sector of the future, with the people who will be shaping it.

**Eliminate Inequality: Rebuilding Australia from the ground up, all the way to the stars.**

**23 – 24 May 2022 Moonee Valley Racing Club, MELBOURNE,**

or attend online

<https://communitiesincontrol.com.au/conferences/2022>

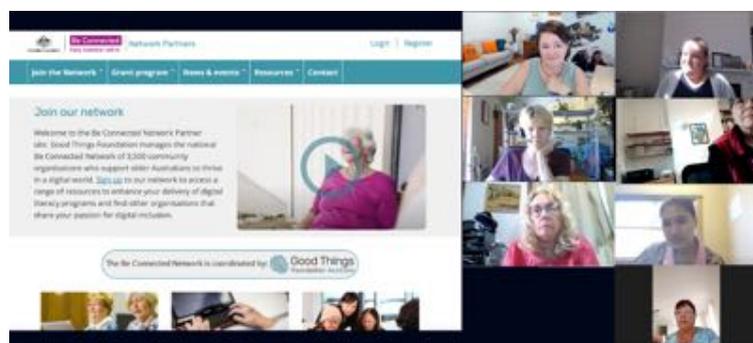
## Training Calendar

There is one last FREE Digital Mentor training session for 2021, scheduled for Wednesday 8th December - between 11am - 6:30pm AEDT (8am - 3:30pm WST, 9:30am - 5pm CST, 10am - 5:30pm AEST, 10:30am - 6pm CDST), as part of our SWADE Capacity Building program. This training is suitable for Trainers or Digital Mentors who are supporting older learners, either in their club or personally. You can book your spot [here!](#)

**Next Session  
online for  
booking now!**

**Wednesday 8th  
December 2021**

**11am - 6:30pm  
AEDT**



### Free Digital Mentor Training



Remember to enjoy your Christmas and New Year break folks, Jean is taking a well earned break from the virtual class room and will be updating some of our resources over the next month or so.

If you think that you will miss your learning too much you can check out our online resources in the club section, or you could check out the [Be Connected Topic Library](#), there's plenty in there to keep you busy.

## Did you Catch ScamFit Week?



NBNCo hosted a weeklong series of activities during [Scams Awareness Week](#) this year to help raise awareness of the types of scams doing the rounds.

Nan was an extraordinary spokesperson for the opening day of the weeklong series of events.

Some of the highlights, incase you missed them ...

- Nan featured in the nbn ScamFit guide on our blog which was published today
  - Read here: [Are you ready to get ScamFit? | nbn \(nbngo.com.au\)](#)
- 7 News ran a national story in its 6pm bulletin with a few follow-up runs in the morning news:
  - Watch here: [7NEWS Sydney - Australian suburbs most at risk of being targeted by NBN scam | Facebook](#)
- The ScamFit program was featured in this Gizmodo article targeting younger Australians to help them reach their older relatives:
  - [NBN Wants to Teach Your Nan How to Avoid Scammers \(gizmodo.com.au\)](#)
- IT Wire coverage
  - [Click here](#)

## Australian Access Awards

ASCCA's President, Jenny Willcox, Director - Accessibility, Dr Scott Hollier and Operations Manager, Tony Watts at the Australian Access Awards 2021 held in the Maritime Museum in Fremantle on 19th November, 2021.



Following the success of the first Australian Access Awards in 2019, the Centre For Accessibility Australia proudly announced the return of this event in 2021.

The public was invited to attend, either in person or virtually! This year, the awards took place at the WA Maritime Museum, overlooking Fremantle Harbour.

The awards evening was attended by parliamentary decision makers, industry innovators and community members, and the night featured fantastic live music and appearances from accessibility experts.

The finalists were announced in October and the winners were announced at this event.

The Awards, an initiative of the Centre for Accessibility Australia, are a national celebration of organisations, designers, developers and content creators who are making efforts to implement accessibility in their digital resources.

The Centre for Accessibility was the recipient organisation to receive the equipment comprising the contents of ASCCA's Learning Centre in Pitt Street, Sydney. Many thankful people were assisted with various items that had been modified for the particular purpose.

## Scott's Accessibility



**Remote meetings: what's the most accessible option?**

In the COVID-19 year, we all used remote meeting software to keep in touch. For people with disability, online remote meetings can be a fantastic way to keep in touch with everyone, or an impossible task depending on how accessible the meeting is. As we go into the Christmas season and use remote meeting software to connect with friends, children and grandchildren, here's a few accessibility tips to help make sure everyone can be included in the conversation.

1. Use Zoom or Teams: there are lots of different platforms, but currently Zoom and Microsoft Teams are the most accessible. There's some limited support with Google Meet and WebEx, but Zoom and Teams remain the best overall choices
2. Make your slides accessible: if you're putting together a slideshow or a presentation, check that its accessible You can do this by going to the Review tab in PowerPOint or Word, and just near the Editor you'll find a 'check accessibility' option. Do this and follow the prompts
3. Hide your video if an interpreter is being used: if you're on a meeting that is using a sign language interpreter, turn off your video unless you're the one speaking. This will help to keep the interpreter in view of the Deaf person that needs it
4. Make text big and high contrast: if you are using slides, make sure that they use good contrast like light coloured text on a dark background, and keep the text big: try not to put too much text on a slide
5. Provide multiple ways to join a meeting: sometimes people just sent a meeting link, but some people prefer an app or a traditional phone call. Make sure you provide all the options for a meeting so people can choose the one that works best for them.

Thanks everyone for the opportunity to contribute to the ASCCA newsletter and wishing you all a great Christmas and New Year.

**Dr Scott Hollier**

*ASCCA Director - Accessibility*

## **Brett's Scam Watch**

***It sounds too good to be true! Beware of the Investment Scheme Scams doing the rounds!***

You've probably all seen the ads or emails about high-profile celebrities like Nicole Kidman and Chris Hemsworth hoping you never find out about their secret investment strategies.



Now that you are hooked, a click takes you to a website that looks like you would expect an investment style site to look.

Next is the "Register your Interest". You supply your name, phone number, email and then you are in the net.

What normally happens next is that you will receive a phone call encouraging you to pay over a small amount of money to get your account set up.

The scammer will then show you, in "real-time" your investment increasing in very big leaps and bounds. What you are actually watching is a fake dashboard that they are manipulating to further pull you in to the web of deceit.

You will then be asked to invest more money, and as predicted, this too starts to yield very impressive and lucrative gains

Your investment will continue to grow and grow, some of these guys are so good that they even have dips on the curves so that it looks real, but these dips are soon replaced by almost vertical recoveries.

Your investment will keep on going up and up, until you try and withdraw your monies only to discover that they were only ever numbers on a screen and no actual investment had ever been made, except into the scammer's bank account!

Almost \$100 million has been lost to investment-based scams so far this year. These are well planned and some of the oldest schemes around.

Remember if it sounds too good to be true, it is!

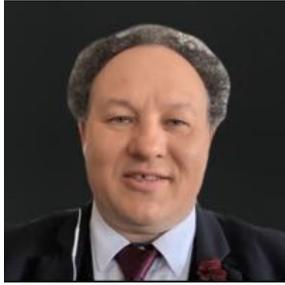
**Brett Levy**

*ASCCA Director - Marketing*



# Alex's Tech Tips

## The never-ending OS update cycle: necessarily needed



Please check your iPhones, iPads, Macs, Windows PCs, Androids and more for updates.

There are frequently updates for your smartphones, tablets, PCs, Macs, Smart TVs, smart home appliances and more.

These updates are supposed to happen automatically but sometimes they're waiting for some kind of input from you.



If your iPhone is still on iOS 14.8.1, it's now safe to update to iOS 15, and on the Software Update page under General in the Settings, if you're still on iOS 14.8.1 and it says it is up to date, look at the bottom of that page and you'll see you can update to iOS 15.1, (and 15.1.1 for iPhone 12 and 13 to fix a call dropout issue) so please update.

Updates bring security fixes and new features. Sometimes they bring bugs too, which is why it can be a good idea to wait for a .1 update to come through.

Anyway, security is vitally important - and please make sure you back up, too - to an external hard drive and to the cloud, at the very least.



New ASCCA November Zoom Main Meeting is now live on ASCCA's YouTube

page, and you can link to it directly from the top of the ASCCA home page!

Here's what we covered and what you'll learn about if you watch the replay:

- We reminded people about the ASCCA Conference,
- looked at the latest Popsockets,
- investigated the pending arrival of wireless electricity to power and charge devices,
- Check out the ACCC's online shopping scam warnings,
- Choice Magazine investigates whether Black Friday's deals are the best or not
- Discount coupon codes can really work to save you money
- Two sites to use for shopping price comparisons
- Officeworks price matching
- Smart home device security to be made smarter and more secure - by law
- How to see if anyone is looking at your screen from behind you or the side and how to stop it
- Wi-Fi 6 USB adapter and router from D-Link
- The new MacBook Pro 16-inch for creators
- The new Asus laptop lineup for creators from Vivobook to ProArt Studio
- Macs are a superior system
- Google investing \$1 Billion into Australia
- The Verge explains why a toaster from 1949 is still smarter than any sold today
- How to use Live Listen on AirPods - Pro or otherwise
- AirPod Pro Conversation Boost
- Apple Watch Series 6 and 7 brief comparison
- Galaxy Watch4 the first to offer Google Wear OS 3
- Fall Detection Mode in Apple Watch
- Jane asks about Conversation Boost and AirPods Pro
- The Mimi Hearing Audiogram app plus further discussion about it
- I purchased a refurbished iPhone 8 64GB for \$234 during EOFY
- Last question about price of 3M and Kensington Privacy Shields

You can also watch the episode, filmed live at 1PM Friday 26 November [here](#).

# Next ASCCA Monthly Zoom



Next ASCCA Zoom Main Meeting is Friday 10 December at 1.00PM AEDT, 12.00PM AEST, 12:30PM CDST, 11:30AM CST and 10AM WST.

Please join us - from wherever you are!

Here are the login details:

Join Zoom Meeting [by clicking here](#), or using the below details in your Zoom App.

Meeting ID: 834 3120 3604

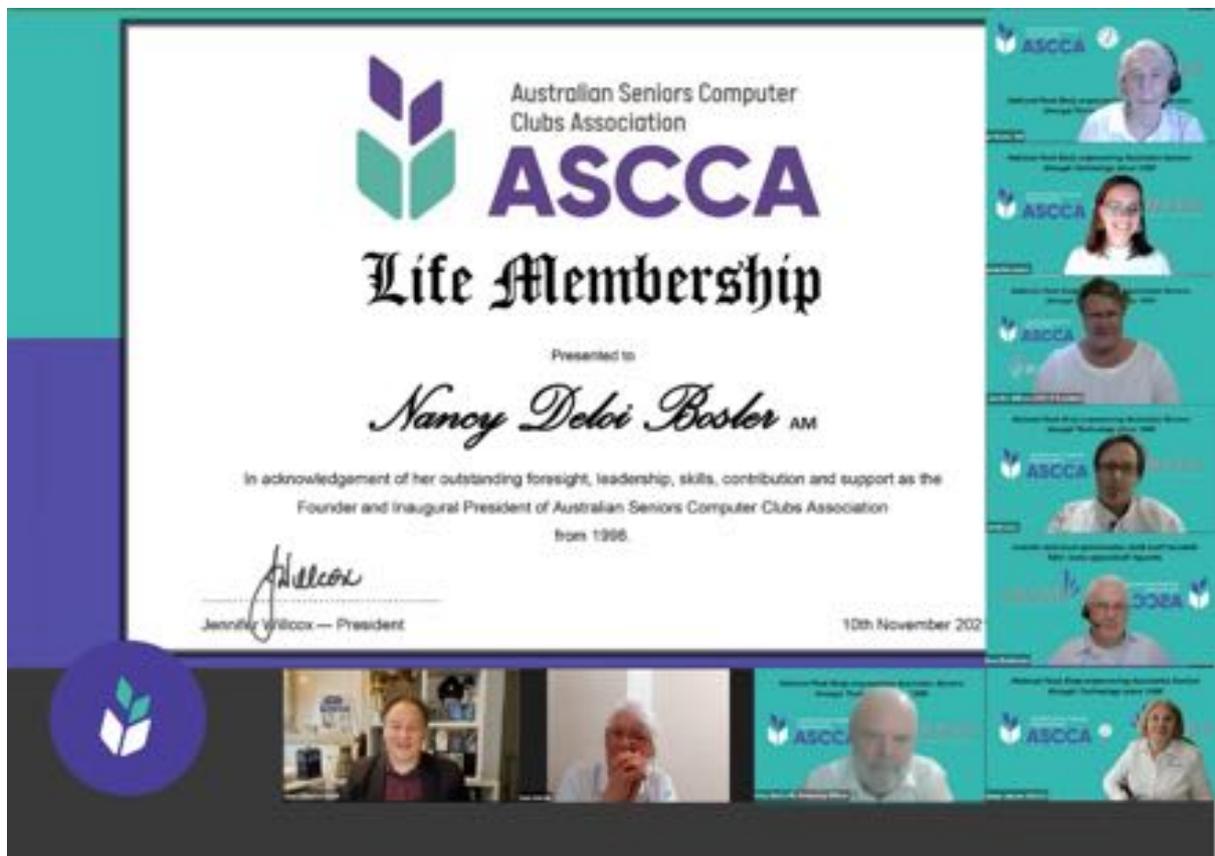
Passcode: 278676

Cheers,

**Alex Zaharov-Reutt**

*ASCCA Director - Promotions and Sponsorship*

**Nan Becomes Life Member!**



After the conference last month, Jenny paid tribute to President Emeritus, Nan Bosler, acknowledging her passion, dedication and contribution to ASCCA over the last 24 years.

Before Jenny closed the ASCCA AGM, she said:

I would like to present Nan, without whom none of us would be here today, with Life Membership of her beloved ASCCA.

When we packed up the Pitt Street premises, we had the trophy cabinet and awards transported to Nan's home – there was no better, nor fitting place, for them to reside – her own personal Trophy Room!

Nan, my friend, confidante, mentor - and supporter extraordinaire to all seniors everywhere, another trophy for your cabinet.

It will be sent via snail mail in the coming days. Thankyou from the bottom of our hearts. You are one in a million!

## Consumer Credit Legal Service of WA

**The Consumer Credit Legal Service is a specialist community legal centre giving free advice to the public on**

**anything to do with Consumer  
Credit or the Australian  
Consumer Law.**



We run a community legal education programme; these sessions are for community members on all the areas of law that we advise on. If you are interested in booking an education session please get in touch. The sessions can be run as a formal presentation or the more informal fun bingo games.

We will talk about things like SCAMS and your rights as a Consumer as well as Guarantees and Reverse mortgages.

We currently service the Perth Metro area, travelling as far North as Joondalup and South to Mandurah and East to Kalamunda.

We are hoping to do more outreach trips in 2022 to help service the West Australian regions more. If you work in regional WA and are able to help facilitate this, please let us know.

You can call Allison on 08 6336 7020 or email [admin@cclswa.org.au](mailto:admin@cclswa.org.au)

For more information check out our website: [www.cclswa.org.au](http://www.cclswa.org.au)

Allison Sampson

Community Education and Communication

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Membership of ASCCA is open to all Seniors Computer Clubs, Organisations with a membership including Seniors, and organisations that recognise the value of computer technology for Seniors.

If your organisation and/or club fits one of these categories and is interested in joining ASCCA please go to our website [www.ascca.org.au](http://www.ascca.org.au) or email [office@ascca.org.au](mailto:office@ascca.org.au) to find out how to start a club; or read some of the advantages of joining ASCCA if you are an existing club.



An Application Form for new clubs is available on the website, or by scanning this QR code with your smartphone (we've also added a link to the QR code in this email).

As from 1st July 2021

ASCCA membership rates are :

50c per head per member registered  
as at 30th June.

Rate includes GST

Corporate Membership also  
welcome.

## Newsletter

Email: [ascca@ascca.org.au](mailto:ascca@ascca.org.au)

Contributions are most welcome.  
Remember, this is YOUR  
NEWSLETTER.

Please forward contributions by  
email.

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