



Australian Seniors Computer Clubs Association

**ASCCA**

ABN 47 097 847 642

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**Reminder :**



Australian Seniors Computer Clubs Association

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**18th Annual General Meeting**

13 November 2019

Rydges World Square  
389 Pitt Street, Sydney

Annual Reports

Election of Board Members

Full details at

[www.ascca.org.au](http://www.ascca.org.au)

- or -

02 9286 3871

ASCCA is pleased to host this special event -



Wednesday, 9 October 2019

Carmichael Room, Level 1, 280 Pitt Street, Sydney

9.30 registration for 10.00 start

**Special Guest Speaker -**

Leonie Smith "The Cyber Safety Lady"

Get hints on safely searching the Net



Leonie is certified by  
The "Office of the eSafety Commissioner".



Office of the  
eSafety Commissioner

**Team up to play Google Trivia!**

If you have one, bring your mobile device to help find the trivia answers!

FREE Wifi available

Enjoy a shared lunch—provided

*Be aware, be confident and learn while having fun*

This event is **free** but bookings are essential.

Contact [office@ascca.org.au](mailto:office@ascca.org.au) or phone 02 9286 3871.



**ASCCA**  
13 & 14 November 2019, Rydges World Square, Sydney.  
21st Australian Technology Conference for Seniors

# ASCCA NOTICE BOARD

9	October	Stay Smart Online Week, SMSA Building, 280 Pitt Street, Sydney, 9.30 registration for 10:00 am start
13-14	November	21st Australian Technology Conference for Seniors, Rydges World Square Hotel, 389 Pitt Street, Sydney



## Members' Forum

Sydney  
**WATER**

ASCCA Director and SWADE Manager, Jennifer Willcox officially launched the NSW SWADE project at the Members' Forum, held last Wednesday, with SWADE WA and NT colleague Natika Hawes-Wright from Kununurra and BeingThere's Pam Richardson in Perth, connected from Walpole, Western Australia via video conferencing and spoke directly to those attending the Forum.

The goals for SWADE NSW are to -

- Engage with existing ASCCA Clubs, Retirement Villages and Nursing homes in NSW;
- Deliver Be Connected Digital Mentoring program
- Assist in establishment of ASCCA affiliated Clubs.



A good turn out of over 30 Club members attended the Forum many of whom provided feedback that they learned much from the interesting topics and different format.

MC, Nan Bosler AM facilitated the day and was ably assisted by ASCCA staff members Mary Beno and Jean Martin. The format for the day was -

Workshop - Three questions, written responses, one from each group then fed back to full group.

- What works best, one-on-one or group training?
- How do you recruit new trainers and members?
- How do you keep members and trainers?

Panel, each one spoke for about 5 minutes - without questions

Panelists were:

- Assistance Programs - Laptop Assistance, Mobile Phone and Tablet Assistance - **Sandra Keen**
- SPLASH, and other eNewsletters - **Judy Elias**
- Special interest groups - family history - **Selina Jackson**
- Getting member feedback - surveys, focus groups, suggestion boxes - **Deborah Martin**

The above panel fielded general Q & A from the floor

A light lunch was served afterwards. The event was made possible by the financial support of Sydney Water.

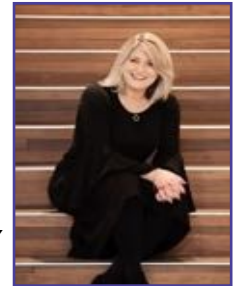
*Thanks to those who attended—your interaction helped to make it a most successful day!*





## Meet some of our speakers:

**Rebecca Wilson** is Australia's #1 Baby Boomer influencer. A marketer, writer, and entrepreneur with decades of experience in 'making things happen'. She started Starts at 60 from a humble blog five years ago having watched her parents' hit 60; after a career in corporate marketing and consulting. She has worked tirelessly and faithfully for her community ever since, truly understanding their needs, and growing a team of more than 30 with similar consumer-focused values to her own. Rebecca is driven by data, digital, and a passion for seeing the Baby Boomers fulfilled online. **Three pillars to a good retirement: Money, Health and Downsizing** is the title of her presentation which will be an overview of all sectors the Starts at 60 way.



**SMART TEC: Gobsacking chats with Siri, Google Home and Alexa** will be presented by

**Judy Elias** who is President of Manly Club. She enjoys donning several hats at the one time as designer, educator, editor of SPLASH and broadcaster. **Jessie Hazell**, is Community Services Rep for Home Instead Seniors Care. She has a background in media and marketing. 90% of Australians want to stay in their own home as they age, assistive technologies can help people do just that and age in place! High tech assistive technology such as virtual assistants like Siri, Alexa and Google Home can help in countless little ways to make seniors lives easier, safer and more enjoyable.



### Planning for your best retirement – The importance of Advice.

Many Australians understand the importance of financial advice in establishing a plan to meet with their lifestyle and retirement goals. **Paul Harrop** is the General Manager at PSK Financial Services, a role he has undertaken for the past 5 1/2 years following a career spanning over 30 years in senior management positions with AXA and AMP in the UK and Australia. During this presentation we will take a close look at Australia's changing retirement landscape and the increasing demands on retirees when planning for their income in retirement.



**Alex Meaney** has a Bachelor of Laws and Master of Information Technology. Alex has been working against scams for almost 5 years across two government agencies, first as a cybercrime intelligence analyst and now in an education and awareness role focused at the ACCC. He has been scammed once (fake concert tickets), very nearly twice (a seemingly legitimate investment opportunity), during that time period, despite his day job. **Eti Abdulioglu** has a Bachelor of Laws (Honours), Master of Laws, Bachelor of Business (Accounting) and has been working at the ACCC for over 10 years. Eti's role in this branch is conducting a range of consumer focused projects that align with the ACCC's priority areas, educating consumers and businesses about their obligations and rights under the Competition and Consumer Act and the Australian Consumer Law. **Contemporary scams in Australia** is their topic. Scamwatch, run by the Australian Competition and Consumer Commission (ACCC), receives around 500 reports of scams from the public every day.



Go to <https://ascca.org.au/index.php/69-uncategorised/324-2019-conference-title-page> to find more information about the conference and its venue. Book now and look forward to yet another enjoyable learning opportunity as you meet with old friends and make new ones.

W : [www.ascca.org.au](http://www.ascca.org.au)

FB : [www.facebook.com/ASCCAau](https://www.facebook.com/ASCCAau)

• **General Information:**

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**Pass on this issue of the ASCCA newsletter** by printing copies for distribution, or make a list of all your club members with email addresses and forward it to them.

It is of interest to each member of every club, not just Committee members.

The newsletter can also be read and/or downloaded from our website: - [www.ascca.org.au](http://www.ascca.org.au)  
You are welcome to copy items from this newsletter but acknowledgment of **ASCCA** is required.

Membership of **ASCCA** is open to all Seniors Computer Clubs, Organisations with a base membership including Seniors, and organisations that recognise the value of computer technology for Seniors.

**ASCCA** membership rates :  
1 - 20 members - Nil  
21 - 40 members - \$118  
41 - 100 members - \$180  
Over 100 members - \$310  
All prices quoted include GST  
Corporate Membership also welcome

If your club fits one of these categories and are interested in joining **ASCCA** please go to our website [www.ascca.org.au](http://www.ascca.org.au) or email [office@ascca.org.au](mailto:office@ascca.org.au) to find out how to start a club; or read some of the advantages of joining **ASCCA** if you are an existing club. An Application Form is available on the website.

**DISCLAIMER:** This newsletter is provided "as is" without warranty of any kind. Each reader of the **ASCCA** newsletter assumes complete risk as to the accuracy and subsequent use of its contents.

**Newsletter**

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Contributions are welcome. Remember, this is **YOUR NEWSLETTER**.

Please take special note clubs outside Sydney and NSW.

Please forward contributions by email to the editor.



**Volunteer Service Awards**

Computer Pals for Seniors Newcastle volunteers were thrilled to receive the 2019 Newcastle Volunteer Service Award at a presentation hosted by Federal Member for Newcastle, Sharon Claydon on 6th September. The citation read: Computer Pals for Seniors has been assisting senior citizens to gain the necessary computer and technology skills so that they can operate in today's digital world. The Club is run entirely by

volunteers. The work that this team of volunteers does at Computer Pals for Seniors is helpful in teaching seniors to use not just computers but also tablets, smartphones and mobile technology. The volunteers perform all their tasks willingly without remuneration.

ComputerPals for Seniors Newcastle Volunteers are to be commended for their dedication in assisting other seniors of our community over the past 19 years.

*Congratulations to these worthy recipients*

**You asked and NBN Co answered!**



Earlier this year ASCCA asked all club members if they had questions needing answers about the rollout of the NBN. At the request of NBN Co all your questions were forwarded to them. Thank you to those club members who took the time to send queries. They allowed ASCCA the opportunity to sit down with Sam Dimarco, Head of Stakeholder Relations at NBN Co and talk about your questions. You wanted answers about the introduction of a new universal Australian telecommunication concept introduced by NBN Co and they were provided! Individual responses have been sent to each of you while several of the more common questions have been answered in a video. Two videos have been produced by NBN Co and the links below will allow you to view and share these videos.

ASCCA – You asked, we answered

<https://www.dropbox.com/s/flgrg0emvr3kz3m/ASCCA%20YAWA.mp4?dl=0>

ASCCA – Digital Literacy

<https://www.dropbox.com/s/g564etui4dl0hyo/ASCCA%20%26%20Digital%20Literacy.mp4?dl=0>



Here is another Conference Speaker, **Alice Cheng - Working healthy: How is your computer workstation set up?**

This session is aimed at sharing information about staying healthy and safe at work for volunteers, as they perform an essential range of activities across many areas of our communities, including the world of technology.

Alice Cheng is the State Inspector of Ergonomics at SafeWork NSW and has over 10 years of experience in Work Health and Safety. She is currently a registered Occupational Therapist and a Certified professional Ergonomist.