

RSVP Now for ASCCA's Free 'Library in the Sky' Expo

Inside this Issue

ASCCA Notice Board	2
"Slam Scams" - Consumer Fraud Week	2
Microsoft SkyDrive Training for ASCCA	3
Have Your Say Cybersafety for Seniors	3
Did you know?	4
Volunteers—Every One Counts	4



DON REID



KUMAR PEREIRA

On Wednesday 21st March ASCCA will be celebrating NSW Seniors Week by presenting an exciting free Expo.

During the morning, beginning at 10.00 am we will take you on a journey of discovery of the amazing 'Library in the Sky' - the Internet. By showing you the fun and rewards of NetSurfing to discover how to find music, movies, TV programs and short videos, maps and travel information, books, pictures and all manner of information we will open up endless possibilities. The tools and the topics are unlimited - except by the available time we are prepared to invest.

We will welcome some interesting and informative speakers. **Kumar Pereira** will be our **Seniors Week Ambassador** and details of his interesting life as a graphic designer in London, Hong Kong and Sydney since leaving Sri Lanka will be captivating. It is perhaps his success in finishing in the top 12 in the TV 'MasterChef Australia' cooking competition that has brought Kumar popular recognition through his other creative love, cooking.

Actor and playwright, **Don Reid**, will entertain us with his views on; **The Digital Age - "You made me love you, I didn't wanna do it..."**. Don's play "Codgers" is now also a feature film. His latest play "Biddies" is about a group of mature women who rediscover their capacity for living life fully after embracing technology. This 'sister-piece' to the very successful "Codgers" cleverly uses technology

as a metaphor for engagement with the modern world and will tour nationally in 2012.

After seven years playing in a professional rock band, **Matt Chapman** has recently completed a Master of Commerce Degree at Sydney University. Representing Microsoft Australia where he is now Windows HED Product Manager; Matt will give us an interactive demonstration called, "**Windows 7—from your Camera to the PC to the Cloud**". He will show us how to make our personal photos look the best they can and take us through in easy steps how to upload them to SkyDrive for sharing with friends and family.

We must keep ourselves safe when we visit "The Library in the Sky" so we are pleased we can bring you **Kerrie Westcott**, Director and **Sophie Wright**, Assistant Director in the Cybersafety Programs Section within the Department of Broadband, Communities and the Digital Economy (DBCDE). They will tell us, "**Socialising Online should be fun and easy**" and using Social Media is a fun way to connect with people, share photos, get involved and play games. They will tell us all about the "**Easy Guide to Socialising on Line**" to do this safely.

There will be a complimentary light lunch served at the end of the presentations and this will give you a chance to visit the informative Exhibitors' Stands at your leisure.

ASCCA NOTICE BOARD

NSW Seniors Week 18-25 March 2012 - "A Library in the Sky" Free EXPO level 1, 280 Pitt Street - Wednesday 21st March. RSVP Essential office@ascca.org.au or 9286 3871

Free Introductory 'Taster' Sessions. **Bookings Essential** Phone ASCCA 02 9286 3871
See Schedule of times for these sessions below and book early - limited places.
Sessions to be held in the ASCCA Training Rooms, LG floor 280 Pitt Street, Sydney.

19 - 25 March 2012 - National Consumer Fraud Week with the theme *Slam Scams!*

14 - 20 May 2012 - National Volunteer Week

4 - 8 June 2012 - National Cyber Security Awareness Week

Tuesday 13 & Wednesday 14 November - 14th ASCCA Australian Computer Conference for Seniors at Rydges World Square, 389 Pitt Street, Sydney, NSW.

NSW Seniors Week www.nswseniorsweek.com.au

Book with ASCCA for Seniors Week 'Taster' Sessions



10 people per Session	Day One Thu 22 nd March	Day Two Fri 23 rd March
9.30 10.30	Beginners	Social Networking
11.00 12.00	Internet	eBay Shopping Online
1.00 2.00	Social Networking	Beginners
2.30 3.30	eBay Shopping Online	Internet

NSW Seniors Week is an annual NSW Government event program presented by Ageing Disability and Home Care (ADHC).

ASCCA acknowledges financial assistance from ADHC to help with the costs for our Seniors Week events.

National Consumer Fraud Week with the theme Slam Scams!



Have you ever received a phone call or SMS out of the blue, a phishy email or 'lucky' letter, an unknown knock at the door or a strange request from an online friend or admirer? **National Consumer Fraud Week 2012** is all about raising awareness of scam delivery methods so that you can identify and slam a scam at the point of contact.

Scammers are increasingly sophisticated in how they deliver scams, taking advantage of new technology and communication methods to try and slip under your radar. Online platforms and mobile technology such as emails, social networking sites, smartphones and tablets make it easier to connect with people around the world and communicate in real time anonymously, privately or publicly. Unfortunately, scammers also take advantage of these benefits to target you.

Scammers are also not afraid to adopt a personal touch such as contacting you at home on your phone or at your door.

www.scamwatch.gov.au

They will try and 'push your buttons' by playing on your emotions to evoke a sense of guilt, anxiety or fear. They also use slick tricks such as professional-looking websites or documents, and often pose as someone or an organisation that you know and trust.

Scammers will use any means to deliver a scam and get you to part with your money or personal details. **If you receive a scam, slam it!**

Remember to: Press delete, throw it out, shut the door or just hang up.

ASCCA is a proud Partner of The Australian Consumer Fraud Taskforce.

Skydrive Training for ASCCA Tutors in Microsoft's Seminar Rooms



Left: Part of the audience enjoying Adam Ireland's Demonstration of Microsoft SkyDrive
Right: ASCCA President Nan Bosler thanking Microsoft's Paul De Araujo and Adam Ireland



On 22nd February a large group of ASCCA Club Trainers attended a special Train the Trainer session generously conducted for them at the Microsoft Offices at North Ryde. The presenter was **Adam Ireland** (pictured), who is the product manager for both Windows Live Messenger (MSN Messenger) and Microsoft's SkyDrive. He works out of the ninemsn office as part of this joint venture with Microsoft.

Adam called his helpful training session, "The Death of the Flash Drive" and suggested that by the time he had finished we would all be willing to throw our flash drives away. Despite a very convincing demonstration of "SkyDrive as a Big (25 gigabyte) USB stick in the Sky" Adam's audience left excited and eager to start using this new Microsoft Cloud Technology, yet determined to hang on to the old convenient flash drives as well.

A room full of ASCCA Seniors can be a hard "gig" but Adam and Paul De Araujo from

Microsoft, who kindly worked with Nan Bosler to make this training session happen, seemed very tolerant of our strange way of embracing change while still clinging to the past! Who doesn't remember and live by that old adage, "Never put all your eggs in one basket?" We all left eager to learn of the coming enhancements that will "blow us away" when the new Windows 8 operating system arrives.

Two Parramatta and Epping trainers have already exchanged student notes and ideas using SkyDrive and it worked perfectly. This could be a wonderful way for clubs to collaborate and share ideas among their own trainers and those from other clubs. However, the potential for sharing photos with family and friends of your choice makes this an interesting and useful tool for us all, with the link to the photos or documents to be shared, as easy as opening an ordinary email.

Thank you to Adam and Paul and also to Microsoft for this generous gesture to help us become better trainers in our ASCCA Clubs.

Have Your Say - Cybersafety for Senior Australians

The internet is a wonderful tool for older people whether active and social, or living quietly at home. However, many older Australians are not as computer competent or confident as they would like to be. While older people remember when there was no internet, being able to access it has become more and more important today.

The Chair of Federal Parliament's Cyber-safety Committee Catryna Bilyk said; "The Internet's importance must only grow as services are increasingly delivered online". Senior Australians are now among the most disadvantaged in the digital economy ... Over 65s are least likely to feel

comfortable accessing important health information or doing banking using a computer." - added Senator Bilyk.

The Cyber-Safety Committee wants to hear from older Australians, individuals and organisations, about online experiences and how Government can make the internet more accessible and safer for seniors. The Committee is now calling for submissions for its inquiry into cybersafety for senior Australians, in hard copy or e-mail: jsc@aph.gov.au. For further information see: www.aph.gov.au/cybersafety-seniors or call the Committee Secretariat on (02) 6277 4202.

Website www.ascca.org.au

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Page 4

ASCCA Newsletter
Volume 14 No 2
ISSN 1446-862X

Pass on this issue of the ASCCA newsletter by printing copies for distribution, or make a list of all your club members with email addresses and forward it to them. It is of interest to each member of every club, not just Committee members.

The newsletter can also be read and/or downloaded from our website: - www.ascca.org.au You are welcome to copy items from this newsletter but acknowledgment of ASCCA is required.

Membership of ASCCA is open to all Seniors Computer Clubs, Organisations with a membership including Seniors, and those Organisations that recognise the value of computer technology for Seniors. Cost of ASCCA membership is \$110 per year, including GST. Corporate Membership also welcome.

If you fit one of those categories and are interested in joining ASCCA please go to our website www.ascca.org.au or email office@ascca.org.au to find out how to start a club or read some of the advantages of joining ASCCA if you are an existing club. An Application Form is available to download.

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Contributions are welcome. Remember this is YOUR NEWSLETTER. Please take special note clubs outside Sydney and NSW. Please forward contributions by email to the editor.

Did you know?

March 15 is **World Consumer Rights Day (WCRD)**, an annual occasion for celebration and solidarity within the international consumer movement. It marks the date in 1962 President John F Kennedy first outlined the definition of **Consumer Rights**.

WCRD is an opportunity to promote the basic rights of consumers, for demanding that those rights are respected and protected and for protesting the market abuses and social injustices which undermine them.

WCRD was first observed on 15 March 1983 and has since become an important occasion for mobilising citizen action.

[Our money, our rights: campaigning for real choice in financial services](#)

'Volunteers - Every One Counts'



National Volunteer Week (NVW) will be celebrated this year from the 14-20 May 2012. Our ASCCA Clubs value every Volunteer!

National Volunteer Week is the largest celebration of volunteers and volunteerism in Australia, and provides an opportunity to highlight the role of volunteers in our communities and to say thank you to the more than **6.4 million Australians who volunteer**.

NVW is celebrated in a number of different ways, depending upon the

organisations and individuals involved. Formal ceremonies, morning teas, picnics, exhibitions and a whole range of events are held, as well as more informal events and private acts of recognition, all with the purpose of celebrating the work that volunteers do in our community and thanking volunteers for the contribution they make.

Most of us volunteer because we enjoy helping people and giving our time to make the world and our community a happier place - most of the time the only **THANK YOU** we expect is a **SMILE** or two or even a **squeeze of the hand** or a **pat on the back** - because there are so many wonderful rewards for us in a job well done.

